



NATIONAL TESTING AGENCY

Excellence in Assessment

INFORMATION BULLETIN

JEE(Main) - April 2019

Important Dates

EVENTS	DATES
On-line submission of Application Form	08.02.2019 to 07.03.2019(Upto 11.50 p.m.)
Successful transaction of fee	08.02.2019 to 08.03.2019(through Credit card/Debit card/Net banking upto 11.50 p.m. and through e-challan upto Bank hours)
Dates of Examination	Between 07.04.2019 (Sunday) to 20.04.2019(Saturday)
Declaration of Result on NTA's website of paper-1	By 30.04.2019
Declaration of Result on NTA's website of paper-2	By 15.05.2019

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INDEX

Sl. No.	Particulars	Page No
	IMPORTANT INFORMATION AND DATES AT A GLANCE	
1.	Introduction and Scheme of Examination	2
2.	About JEE (Main) – 2019	2
3.	Mode of Examination	2
4.	Choice of Medium of Question Papers	2
5.	Type of Examination	2
6.	Syllabus	3
7.	JEE(Main)- 2019 Eligibility	3
8.	List of Qualifying Examinations	3
9.	Reservations	4
10.	Schedule of Events with Dates	5
11.	Instructions for Filling Online Application Form	6
12.	Schedule of Examination	8
13.	Cities/Towns of JEE (Main) April 2019 Examination Centres	9
14.	JEE (Main) NTA Score for Paper-1 and Paper-2	9
15.	Compilation and Display of Result of Paper-1	9
16.	Compilation and Display of Result of Paper-2	10
17.	Admission to NITs, IIITs, CFTIs, SFIs, State Engineering Colleges for participating States and other participating institutions	11
18.	Eligibility criteria for appearing in JEE (Advanced) – 2019	12
19.	Test Practice Centres (TPCs)	12
20.	Code of conduct for candidates during JEE (Main) – 2019	13
21.	Guidelines to candidates for computer based examination for Paper-1 & Paper-2	13
22.	Legal jurisdiction	13

Appendix		
1.	List of Examination Cities for JEE (Main) April 2019	14
2.	Service/Processing Charges & Service Taxes (ST) and Procedure for Payment of Fee	18

INFORMATION BULLETIN

Introduction and Scheme of Examination

The Ministry of Human Resource Development (MHRD), Government of India (GOI) has established National Testing Agency (NTA) as an independent autonomous and self-sustained premier testing organization under Society Registration Act 1860 for conducting efficient, transparent and international standards tests in order to assess the competency of candidates for admissions to premier higher education institutions.

The Department of Higher Education, Ministry of Human Resource Development, Government of India has entrusted the responsibility of conducting Joint Entrance Examination JEE(Main) to the NTA from 2019 onwards.

Admission criteria to Undergraduate Engineering Programs at NITs, IITs, other Centrally Funded Technical Institutions (CFTI), Institutions funded by participating State Governments, and other Institutions shall include the performance in the class 12/equivalent qualifying Examination and in the Joint Entrance Examination, JEE (Main). The Paper-1 (B. E. /B. Tech.) of JEE (Main) will also be an eligibility test for the JEE (Advanced), which the candidate has to take if he/she is aspiring for admission to the undergraduate programs offered by the IITs.

About JEE (Main) – 2019

The JEE (Main)-2019 will be conducted twice before admissions in the next academic session. The students will have following benefits of the new pattern:

- This will give one more opportunity to the students to improve their scores in examination if they fail to give their best in first attempt without wasting their whole academic year.
- In first attempt, the students will get a first-hand experience of taking an examination and to know their mistakes which they can improve while attempting for the second time.
- This will reduce chances of dropping a year and droppers would not have to waste a full year.
- If anyone missed the examination due to reasons beyond control, then he/she won't have to wait for one full year.
- The student's best of the two NTA scores will be considered for preparation of Merit List/ Ranking.

The first JEE (Main) – 2019 was held in January, 2019 whereas the second will be held in April, 2019.

Mode of Examination

JEE (Main)-2019 will be conducted in the following mode:

- a) Paper-1 (B.E. /B. Tech.) in “Computer Based Test (CBT)” mode only.
- b) Paper-2 (B. Arch/ B.Planning): Mathematics- Part I and Aptitude Test-Part II in “Computer Based Test (CBT)” mode only and Drawing Test –Part III in “Pen & Paper Based” (offline) mode to be attempted on drawing sheet.

Choice of Medium of Question Papers

The medium of Question Paper shall be in English, Hindi and Gujarati.

The option of question paper language should be exercised while filling up the Application Form and it cannot be changed at a later stage.

Type of Examination

JEE (Main)–April 2019 shall have two papers, Paper-1 (B. E. /B. Tech.) and Paper-2 (B. Arch. /B.Planning). Candidates may take Paper-1 (B. E. /B. Tech.) or Paper-2 (B. Arch. /B.Planning.) or both as per the course(s) they are seeking admission to.

Subject combinations for each paper, type of questions in each paper and mode of examination is given in the table below:

PAPER	SUBJECTS	TYPE OF QUESTIONS	Mode of Examination
Paper-1 (B.E./B.Tech.)	Mathematics, Physics & Chemistry	Objective Type - Multiple Choice Questions (MCQs) with equal weightage to Mathematics, Physics & Chemistry	"Computer Based Test (CBT)" mode only
Paper-2 (B. Arch/ B. Planning)	Mathematics – Part I Aptitude Test – Part II	Objective Type - Multiple Choice Questions (MCQs)	"Computer Based Test (CBT)" mode only
	Drawing Test – Part III	Questions to test drawing aptitude	"Pen & Paper Based" (offline) mode to be attempted on Drawing sheet

Requirement of papers for different courses is given in the table below:

COURSE	PAPERS
All other undergraduate courses (B.E. /B. Tech.)	Paper-1
B. Arch /B. Planning (At Institutions other than IITs)	Paper-2

Syllabus The details of syllabus are given on the website www.jeemain.nic.in

JEE (Main) - 2019 ELIGIBILITY

Age Limit

For appearing in the JEE (Main) examination there is no age limit for the candidates. The candidates who have passed XII examination in 2017, 2018 or appearing in 2019 irrespective of their age can appear in JEE (Main) examination – 2019. The candidates should also satisfy themselves about their fulfilling the age limit requirements of the Institutes in which they are desirous of taking admission.

Year of Appearance in Qualifying Examination (QE)

Only those candidates who have passed their Class 12th Examination or any equivalent qualifying examination in 2017 or 2018; or those who are appearing in their Class 12th Examination or any equivalent qualifying examination in 2019 are eligible to appear in April, 2019 JEE(Main)-2019 Examination.

Candidates who passed Class 12th/Qualifying examination in 2016 or before as well as those who will appear in such examination in 2020 or later are not eligible to appear in JEE (Main)–2019.

Those candidates who have appeared in JEE (Main) – January 2019 examination, are also eligible to appear in JEE(Main)-April 2019.

LIST OF QUALIFYING EXAMINATIONS

- The final examination of the 10+2 system, conducted by any recognized central/ State Board, such as Central Board of Secondary Education, New Delhi; Council for the Indian School Certificate Examinations, New Delhi; etc.
- Intermediate or two-year Pre-University examination conducted by a recognized Board/ University.
- Final examination of the two-year course of the Joint Services Wing of the National Defense Academy
- Senior Secondary School Examination conducted by the National Institute of Open Schooling with a minimum of five subjects.
- Any Public School/ Board/ University examination in India or in any foreign country recognized as equivalent to the 10+2 system by the Association of Indian Universities (AIU).
- H.S.C. vocational examination. [Only for Admission to IITs]
- A Diploma recognized by AICTE or a State board of technical education of at least 3 year duration. **[Only for Admission to IITs]**
- General Certificate Education (GCE) examination (London/Cambridge/Sri Lanka) at the Advanced (A) level. **[Only for Admission to IITs]**
- High School Certificate Examination of the Cambridge University or International Baccalaureate Diploma of the International Baccalaureate Office, Geneva. **[Only for Admission to IITs]**

In case the relevant QE is not a public examination, the candidate must have passed at least one public (Board or Pre-University) examination at an earlier level. **[Only for Admission to IITs]**

Number of subjects in the Qualifying Examination

Candidates must have taken at least five subjects in class 12th/qualifying examination in order to be eligible for writing JEE (Main)-2019. The candidates who have taken four subjects are not eligible to write JEE (Main)-2019 and if such candidates appear in JEE (Main)-2019.

Only for B.Arch., the candidate must have studied Physics, Chemistry and Mathematics in Qualifying Examination

RESERVATIONS

For admission to a participating institute, please see the reservations applicable in that particular institute. In case of institutes run by Central Government, 15% of the seats are reserved for the category Scheduled Caste (SC), 7.5% for the category Scheduled Tribe (ST) and 27% for the category Other Backward Classes belonging to the "Non Creamy layer" (OBC-NCL). Each category will have 5% reservations for Persons with Disabilities (PwD) as defined in The Rights of Persons with Disabilities Act, 2016 (RPwD Act 2016).

Other Backward Classes - Non Creamy Layer (OBC-NCL) are as per the Central list of Other Backward Classes available on National Commission for Backward Classes (NCBC), Government of India website www.ncbc.nic.in. Thus, the candidates falling in this list may mention OBC in the Category Column. State list OBC Candidates who are not in OBC-NCL (Central List) must choose General.

Section 2(r) of the RPwD Act, 2016 states the following:

Persons with benchmark disabilities (PwD) means a person with not less than forty percent (40%) of a specified disability where specified disability has not been defined in measurable terms and includes a person with disability where specified disability has been defined in measurable terms, as certified by the certifying authority.

"Specified Disability" means the disabilities as specified in the Schedule of the RPwD Act 2016.

The categories of disabilities are:

- (i) Blindness and low vision
- (ii) Deaf and hard of hearing
- (iii) Locomotor disability including cerebral palsy, leprosy cured, dwarfism, acid attack victims and muscular dystrophy
- (iv) Autism, intellectual disability, specified learning disability and mental illness, and
- (v) Multiple disabilities from amongst persons under clauses (i) to (iv)
- (vi) Other 'specified disabilities' mentioned in the Schedule of the RPwD Act 2016.

No change in the category will be entertained after the last date of JEE (Main)-2019 application form and no subsequent changes will be effective for JEE(Main) NTA Score 2019.

Please refer to Office Memorandum issued by Ministry of Social Justice & Empowerment dated 29 August 2018 (F.No.34-02/2015-DD-III), guideline IV, second paragraph.

The facility of Scribe/Reader/Lab Assistant should be allowed to any person with benchmark disability as defined under section 2(r) of the RPwD Act, 2016 and has limitation in writing including that of speed if so desired by him/her.

In case of persons with benchmark disabilities in the category of blindness, Locomotor disability (both arm affected-BA) and cerebral palsy, the facility of scribe/reader/lab assistant shall be given, if so desired by the person.

In case of other category of persons with benchmark disabilities, the provision of scribe/reader/lab assistant can be allowed on production of a certificate to the effect that the person concerned has physical limitation to write, and scribe is essential to write examination on his behalf, from the Chief Medical Officer/Civil Surgeon Medical Superintendent of a Government health care institution as per preforms at APPENDIX-I.

The candidates who require scribe/reader as per above will have to submit the request in writing to the Centre Superintendent for the same along with disability certificate issued by the authorized Medical Officer at least one week before the examination date. The Centre Superintendent will identify the scribe/ reader from the students who are studying one class lower. In case a request is received from the candidate, he/she would be allowed to meet the scribe a day before the examination to verify the suitability of the scribe. One hour compensatory time will also be allowed to the candidates who are availing the facility of scribe/reader.

The reservation policy, as announced by the government from time to time and applicable to the admitting institutes will be used. The candidates are advised to look for the details at the time of admission

SCHEDULE OF EVENTS WITH DATES

EVENTS		DATES	
On-line submission of Application Form		08.02.2019 to 07.03.2019(up to 11.50 p.m.)	
Successful final transaction of fee		08.02.2019 to 08.03.2019 (through Credit/Debit Card/ Net Banking up to 11.50 p.m. and through e-challan up to bank hours)	
Fee payable for JEE (Main)–April 2019		In India	Outside India
Paper-1 (B.E./B.Tech) or Paper-2 (B.Arch/B.Planning)	General/OBC(NCL)	Boys-Rs 500/- Girls- Rs 250/-	Boys-Rs 2000/- Girls- Rs 1000/-
	SC/ST/PwD/Transgender	Boys-Rs 250/- Girls- Rs 250/-	Boys-Rs 1000/- Girls- Rs 1000/-
Paper-1(B.E./B.Tech) and Paper-2 (B.Arch/B.Planning)	General/OBC(NCL)	Boys-Rs 900/- Girls- Rs 450/-	Boys-Rs 3000/- Girls- Rs 1500/-
	SC/ST/PwD/Transgender	Boys-Rs 450/- Girls- Rs 450/-	Boys-Rs 1500/- Girls- Rs 1000/-
Processing charges and Goods & Service Taxes are to be paid by the candidate, as applicable.			
Correction in particulars except choice of cities (applicable only for the candidates who are applying for the first time)		11.03.2019 to 15.03.2019	
Printing of Admit Cards from NTA's website		From 20.03.2019	
Date of Examination		Between 07.04.2019 to 20.04.2019	
Timing of Examination		First Shift	9:30 a.m. to 12:30 p.m.
		Second Shift	2:30 p.m. to 5:30 p.m.
Display of Question Paper attempted by the Candidate and Answer Keys for inviting challenges on NTA's website		Date shall be displayed on the NTA's website	
Declaration of Result on NTA's website of Paper 1		By 30 th April, 2019	
Declaration of Result on NTA's website of Paper 2		By 15 th May, 2019	

EXAMINATION PATTERN

EXAMINATION PATTERN				
1	Dates of Examination	Between 07.04.2019 (Sunday) to 20.04.2019 (Saturday)		
2	Allocation of Date and shift	Random		
3	Medium of Question Paper	Candidates have to opt language of QP in the Online Application Form.		
		English & Hindi	All Centre Cities	
		English, Hindi and Gujarati.	Centre Cities in Gujarat, Daman & Diu and Dadra & Nagar Haveli	
4	Type of Questions/ Examination	Paper-1	Objective Type- MCQs	
		Paper-2	Mathematics- Part I Objective Type- MCQs	
			Aptitude Test-Part II Objective Type- MCQs	
			Drawing Test–Part III Questions to test drawing aptitude	
(a) Paper-1 (B.E./B. Tech.): “Computer Based Test (CBT)” mode only to be attempted on Computer. Syllabus available on NTA’s Website.				
5	Subject wise distribution of Questions.	Subject	No of Questions	Marks
		Mathematics	30	120

	Total Number of Questions and Marks	Physics	30	120
		Chemistry	30	120
		Total	90	360
6	Marking Scheme for MCQs	Correct Answer	Four mark (+4)	
		Incorrect Answer	Minus one mark (-1)	
		Unanswered / Marked for Review	No mark (0)	
7	Method of determining merit	Conversion of raw score in Mathematics, Physics, Chemistry and Total into NTA scores. Overall merit shall be prepared by merging NTA scores of all shifts of all days.		
8	Method of resolving ties	Tie between candidates obtaining equal Total NTA scores in Paper-1, will be resolved in following descending order: <ul style="list-style-type: none">▪ NTA score in Mathematics▪ NTA score in Physics▪ NTA score in Chemistry▪ Candidates older in Age▪ If the resolution is not possible after this criterion, candidates will be given samerank.		
(b) Paper-2 (B. Arch/ B. Planning):				
9	Subject wise distribution of Questions, Total Number of Questions and Marks	Subject	No of Questions	Marks
		Mathematics-Part I	30	120
		Aptitude Test-Part II	50	200
		Drawing Test –Part III	01(a,b&c)	070
		Total	81	390
10	(a) Marking Scheme for MCQs	Correct Answer	Four mark (+4)	
		Incorrect Answer/Multiple Answer	Minus one mark (-1)	
		Unanswered /Marked for Review	No mark (0)	
	(b) Marking Scheme for Drawing Test –Part III	One question (a,b&c) to be evaluated out of 070 marks.		
11	Method of determining merit	Conversion of raw score in Mathematics, Aptitude Test and Drawing Test into NTA Scores. Overall merit shall be prepared by merging NTA Scores of all shifts of all days.		
12	Method of resolving ties	Tie between candidates obtaining equal Total NTA scores in Paper-2 will be resolved in following descending order: <ul style="list-style-type: none">▪ NTA score obtained in Mathematics▪ NTA score obtained in Aptitude Test▪ NTA score obtained in Drawing Test▪ Candidates older in age▪ If the resolution is not possible after this criterion, candidates will be given samerank.		

INSTRUCTIONS FOR FILLING ONLINE APPLICATION FORM

Candidates have to apply for JEE (Main)-April 2019 "Online" ONLY by accessing the website www.jeemain.nic.in. The Application Form other than online mode would not be accepted, in any case. Only one application is to be submitted by a candidate. More than one application i.e. Multiple application forms submitted by a candidate will be rejected.

It is suggested that you have the following ready before starting the filling of the application form:

- ☐ A computer with good Internet connectivity
- ☐ All your qualification details
- Scanned clear passport photograph in JPG/JPEG format (size between 10 kb–200 kb)(For First Timers)
- Scanned clear signature in JPG/JPEG format (size between 4 kb–30 kb)(For First Timers)
- ☐ A valid e-mail Id as all communication will be made on this e-mail Id
- ☐ A valid mobile number as all information via SMS will be sent to this number
- ☐ A valid debit/credit card or Net banking account if you want to pay ONLINE

- ☐ A printer connected to your system to print e-challan and confirmation page
- ☐ Download information Bulletin. Read it carefully to ensure your eligibility and acquaint with the requirements for submission of Online Application Form.
- ☐ No correction can be made at a later stage after submission of an application. **No change will be accepted through offline mode i.e. through fax/application including e-mail etc.**

(a) Follow 3 (Three) Steps to Apply Online - for the candidates who appeared in JEE(Main)–January 2019 examination.

Step-1: Candidate has to login with the Application Number of the January 2019 examination and its created Password. The details of the Candidate's name, Mother's name, Father's name, Category, PwD status, Gender, Date of birth, State code of eligibility will come in drop down menu, as filled by the candidate during January 2019 examination application form. Since these details are recorded in NTA score card of the January 2019 examination, any further correction cannot be allowed.

Step-2: Complete the Application Form by filling your choice of course(s) (Paper-1 or Paper-2 or both), question paper medium, and choice of four centre cities.

Step-3: Payment by Debit/Credit Card/Net Banking/e-Challan.

The candidate has to select Debit card/Credit card/Net banking/e-challan option to pay the application fee and follow the online instructions to complete the payment of fee. After successful payment, candidate will be able to print the Confirmation Page. In case the Confirmation Page is not generated after payment of fee then the transaction is cancelled and amount will be refunded to the candidate's account. However the candidate has to make another transaction, in case the Confirmation Page is not generated.

These steps can be done together and separately also.

(b) Follow 4 (Four) Steps to Apply Online - for the candidates who are appearing for JEE(Main) – April 2019 examination for the first time:

Step-1: Register for Online Application Form and note down system generated **Application Number**. The candidate should enter all the details while filling the Online Application Form and should create PASSWORD and choose Security Question and enter his/her Answer. After successful submission of the personal details, Application number will be generated and it will be used to complete the remaining Steps of the Application Form. This will also be needed for all future correspondences. For subsequent logins, candidate will be able to login directly with the respective system generated Application Number and created Password.

Step-2: Complete the Application Form Candidate can login with the system generated Application Number and created Password for completing the Application Form.

Step-3: Upload Scanned Images of Candidate Photograph and Candidate Signature.

1. Scanned photograph and signature should be in JPG/JPEG format.
2. Size of scanned photograph should be between 10 kb to 200 kb.
3. Size of scanned signature should be between 4 kb to 30 kb.
4. The photograph should be coloured or black/white (but clear contrast).

Note: Upload the correct Photograph and Signature as the facility for correction in images will not be given.

Step-4: Payment by Debit/Credit Card/Net Banking/e-Challan: The candidate has to select Debit card/Credit card/Net banking/e-challan option to pay the application fee and follow the online instruction to complete the payment of fee. After successful payment, candidate will be able to print the Confirmation Page. In case the Confirmation Page is not generated after payment of fee then the transaction is cancelled and amount will be refunded to the candidate's account. However the candidate has to make another transaction, in case the Confirmation Page is not generated.

These steps can be done together and separately also.

Note:

- (i) The final submission of online Application form will remain incomplete if all the steps are not completed. Such form will stand rejected and no correspondence on this account will be entertained.
- (ii) No request for refund of fee once remitted by the candidate will be entertained
- (iii) The entire application process of **JEE (Main) – April 2019** is online, including uploading of scanned images(for first timer candidates), Payment of Fees and Printing of Confirmation page. **Therefore, candidates are not required to send/submit any document(s) including Confirmation page to NTA through Post/Fax/ By Hand.**
- (iv) Candidates are advised to keep visiting the NTA's website regularly for latest updates and to check their SMS/e-mails.
- (v) The NTA can make use of the data generated for the purpose of research and analysis.

All the candidates who have submitted the online application and paid the examination fee within the last date will be allowed to appear in JEE(Main) – April 2019 and their admit cards will be uploaded on the website as per schedule. The NTA neither verify the information filled by the candidates in the application form nor verify any certificate of category/educational qualification for deciding the eligibility of candidates. The certificates of educational qualification and category (if applied under reserved category) will be verified by the concerned institution. The candidates are, therefore, advised to ensure their eligibility and the category (if applying under reserved category). The NTA will, in no way, be responsible for any wrong/incorrect information furnished by the candidate(s) in their online application form. The letter/e-mails in this regard will not be entertained by the NTA.

The candidates are required to check the status of fee payment at NTA website (www.jeemain.nic.in) and if the status is 'OK', the candidate will be able to take the **printout of Confirmation Page**. In case, the fee payment status is not 'OK' the candidates are advised as following:-

- If the fee is paid through e-challan by depositing cash in Syndicate bank and status does not show OK, then the candidate should contact immediately the concerned bank to update his/her fee status on the website.
- If the fee is paid through credit/debit card/Netbanking and status is not OK, it means that transaction is cancelled and the amount will, automatically, be refunded to concerned credit/debit card within 15 days by the concerned bank. **Therefore, such candidates have to pay the fee once again and ensure the fee status OK.**

Schedule of Examination

Dates of Examination	Between 07.04.2019 (Sunday) to 20.04.2019 (Saturday)	
Mode of Examination	Paper-1	"Computer Based Test (CBT)" mode only
	Paper-2	Mathematics- Part I and Aptitude Test-Part II in "Computer Based Test (CBT)" mode only Drawing Test –Part III in "Pen & Paper Based" (offline) mode to be attempted on Drawing sheet
	First Shift	Second Shift
Timing of Examination	9.30 a.m. to 12.30 p.m.	2.30 p.m. to 5.30 p.m.
Duration of Examination	3 Hours	3 Hours
(a) Entry in the Examination Centre*	7.30 a.m. – to 8.30 a.m.	12.30 p.m. – to 1.30 p.m.
(b) Entry in the Examination Hall/Room	8.45 a.m. to 9.00 a.m.	1.45 p.m. to 2.00 p.m.
• Checking of Admit Cards by the Invigilator	9.00 a.m. to 9.15 a.m.	2.00 p.m. to 2.15 p.m.
• Sitting on the seat in the Examination Hall	9.15 a.m.	2.15 p.m.
• Instructions by the Invigilators	9.15 a.m. to 9.25 a.m.	2.15 p.m. to 2.25 p.m.
• Test Commences	9.30 a.m.	2.30 p.m.
• Test Concludes	12:30p.m.	5:30 p.m.

***Candidates are advised to report at the Examination Center well in time i.e. before 2 hour of**

commencement of the examination. Candidates will not be permitted to enter in the Examination Center after 8.30 a.m. in First Shift and after 1.30 p.m. in Second Shift.

Candidates are also advised to report at the Examination Hall/Room in the Examination Centre by 9.00 a.m. in First Shift and by 2.00 p.m. in Second Shift.

In case a candidate, by furnishing the false information, appears in more than one shifts/dates, his candidature will be cancelled and his result will not be declared.

Note: Candidate shall appear at their own cost at the Centre on Date and shift as indicated in their Admit Card issued by the NTA. Under no circumstances the choice of cities for centre and shift provided in the Admit Card shall be changed.

Cities/Towns of JEE (Main) – 2019 Examination Centres

The Cities where the JEE (Main)–April 2019 will be conducted are given in **Appendix-1**. While applying, candidates have to **select any four cities of their choice**. The efforts will be made to allot city of examination to the candidates in order of the choice opted by them in their application form. **However, due to administrative reasons, a different city of nearby area may be allotted.**

The decision of the NTA regarding allotment of Centre shall be final. No further correspondence or request shall be entertained in such case.

JEE (Main) NTA Score for Paper-1 and Paper-2

- a) After the JEE (Main)-April 2019 examinations, the NTA will display Answer Keys & Question Paper attempted by the candidate Paper-1 and Paper-2 on the NTA's website www.jeemain.nic.in. The date shall be displayed on the NTA's website for the same.
- The challenge of answer keys will be accepted online only through the link available on the website www.jeemain.nic.in on payment of Rs.1000/- per question. The fee can be paid by credit/debit card/Net banking. The fee once paid is non-refundable. The NTA's decision on the challenges shall be final and no further communication will be entertained.

The result will be compiled on the basis of final answer keys. No grievance with regard to answer key(s) after declaration of result of JEE (Main)-April 2019 will be entertained.

- b) Evaluation of multiple choice questions of Paper-1 and Paper-2 will be carried out using final answer keys and the raw (actual) marks obtained by a candidate will be considered further for computation of the result of JEE (Main)-April 2019.
- c) For multi-shift papers, raw marks obtained by the candidates in different shifts/sessions will be converted to NTA Score.
- d) **The detailed procedure on NTA Score being adopted is available on NTA's website.**

Compilation and display of Result of Paper-1

- a) **Compilation and display of Result for January session:**
Since, JEE (Main) January-2019 Paper-1 first attempt was conducted in multi-shifts, NTA scores were calculated corresponding to the raw marks obtained by a candidate. The calculated NTA scores for all the shifts/sessions were merged and declared on 19th January, 2019. This comprises of the four NTA scores for each of the three subjects (Mathematics, Physics, Chemistry) and the total in Paper-1 of JEE (Main)–January 2019.
- b) **Compilation and display of Result after April 2019:**
(i) Similarly, JEE (Main)-April 2019 Paper-1 will be conducted in multi-shifts, NTA scores will be calculated corresponding to the raw marks obtained by a candidate. The calculated NTA scores for the Raw Marks for all the shifts/sessions will be merged for further processing.

- (ii) The four NTA scores for each of the candidates in Paper-1 of JEE (Main)–January 2019 as well as for the April 2019 will be merged for compilation of result and preparation of overall Merit List / Ranking. For the candidates who **appeared in both the attempts, best of the two NTA scores (total) will be considered for further processing.**
- (iii) In case of a tie, i.e. when two or more candidates obtain equal **Total NTA Score** in JEE(Main)-2019, inter-se merit of such candidates shall be determined in following order:
Rank list for admission to B.E. /B. Tech. (in institutions other than IITs):
 - NTA score in Mathematics
 - NTA score in Physics
 - NTA score in Chemistry
 - Candidates older in age
 - If the resolution is not possible after this criterion, candidates will be given the same rank.
- (iv) The NTA scores of both the examination and rank of Paper-1 of JEE (Main)–2019 for all candidates who appeared in January 2019 as well as in April 2019 will be declared by 30th April, 2019. This shall comprise of the four NTA scores obtained by the candidate in first attempt four NTA scores obtained in second attempt and four NTA scores for those appeared in both the attempts (best of the two Total NTA scores) along with the status of those who qualify for appearing in JEE (Advanced)–2019 provided and subject to other conditions of eligibility being met. The rank shall comprise All India rank and All India category rank.

Compilation and display of Result of Paper-2

a) Compilation and display of Result for January 2019:

Since, JEE (Main)-January 2019 Paper-2 was conducted in two-shifts, the raw marks obtained by all the candidates who appeared were converted into NTA score and declared by **31st January, 2019**. This comprises the NTA score obtained in Paper-2 of JEE (Main)–January 2019.

b) Compilation and display of Result after April 2019:

- (i) Similarly, JEE (Main)-April 2019 Paper-2 may be conducted in two or more shifts, the NTA scores obtained by all the candidates who appeared in April 2019 as well as for the January 2019 will be merged for compilation of result and preparation of overall Merit List/ Ranking. For the candidates who appeared in both the attempts, best of the two NTA scores will be considered for further processing.

- (ii) In case of a tie, i.e. when two or more candidates obtain equal **Total Scores** in JEE(Main)-2019, inter-se merit of such candidates shall be determined in following order:

Rank list for admission to B.Arch. /B.Planning (in institutions other than IITs):

- Candidates obtaining higher score in Mathematics
- Candidates obtaining higher scores in Aptitude Test in Paper-2
- Candidates obtaining higher scores in Drawing Test in Paper-2
- Candidates older in age
- If the resolution is not possible after this criterion, candidates will be given the same rank.

- (iii) The Total NTA scores of both the attempts and rank of Paper-2 of JEE (Main)–2019 for all candidates who appeared in first attempt as well as in second will be declared by 15th May, 2019. This shall comprise the NTA scores obtained by the candidate in first attempt as well as in second attempt along with All India rank and All India category rank.

Note:

- 1 **All participating institutes that do not use the Centralized Seat Allocation Process will prepare their own ranking based on the performance in JEE (Main)–2019 and other criteria as decided by them.**
- 2 **Only the All India Rank (AIR) is used for admissions through Central Seat Allocation Board (CSAB)/Joint Seat Allocation Authority (JoSAA) to NITs/ IITs/ CFTIs/ SFTs/ Others, while other ranks are for information purposes.**
- 3 **No score/rank card will be dispatched to the candidates and the candidates are advised to download their score/rank cards from the JEE (Main) website: www.jeemain.nic.in only.**

- 4 Result of the examination shall be hosted on NTA's Website www.jeemain.nic.in
The result will be compiled on the basis of final answer keys. No grievance with regard to answer key(s) after declaration of result of JEE (Main) -2019 will be entertained.
There shall be no provision for re-evaluation/re-checking of the Score. No correspondence in this regard shall be entertained.

The National Testing Agency (NTA) is an examination conducting body and will provide NTA Score 2019. The NTA does not collect the information regarding total number of seats available in the institutions and reservation criteria followed by the institutions.

ADMISSION TO NITs, IITs, CFTIs, SFIs, STATE ENGINEERING COLLEGES FOR PARTICIPATING STATES AND OTHER PARTICIPATING INSTITUTIONS

Eligibility for Admission to NITs, IITs and CFTIs participating through Central Seat Allocation Board:
Admission to NITs, IITs and CFTIs participating through Central Seat Allocation Board will be based on **All India Rank** as explained above subject to the condition that the candidate should have secured at least 75% marks in the 12th class examination, or be in the top 20 percentile in the 12th class examination conducted by the respective Boards. For SC/ST candidates the qualifying marks would be 65% in the 12th class examination.

Subject combinations required in the qualifying examination for admission to B.E./B.Tech. & B. Arch. /B.Planning Courses in NITs, IITs, and other CFTIs shall be as under.

Course	Required Criteria based on Class 12th / Equivalent qualifying Examination
B.E/B.TECH.	Passed 10+2 examination with Physics and Mathematics as compulsory subjects along with one of the Chemistry/Biotechnology/Biology/ Technical Vocational subject.
B.ARCH.	Passed 10+2 examination with Mathematics, Physics, Chemistry
B.PLANNING	Passed 10+2 examination with Mathematics

The admission Policy, as announced by the competent authority of the admitting institutes shall be followed at the time of admission

Eligibility for Admission to Other Institutions:

The above mentioned policy could also be adopted by other Technical Institutions participating in counselling through JoSAA/CSAB. In case a State opts to admit students in the engineering Colleges affiliated to State Universities, the State may prepare separate rank list based on criteria decided by them.

Number of seats in various institutions:

For all admission related procedures/queries, the candidates are advised to refer the website of JoSAA, Central Seat Allocation Board (CSAB) or the concerned State government/institute after declaration of ranks of JEE (Main)-2019. The letter/e-mails/grievances/RTI cases/Court cases regarding admission related procedures/queries will not be entertained by NTA.

Reservation of seats:

As per Government of India rules candidates belonging to certain categories are admitted to seats reserved for them based on relaxed criteria. These categories are:

- (i) Other Backward Classes (OBC) if they belong to Non Creamy Layer (NCL)
- (ii) Scheduled Castes (SC)
- (iii) Scheduled Tribes (ST)
- (iv) Persons with Disability (PwD) with 40% or more disability

Benefit of reservation for admission to NITs/IITs and CFTIs shall be given only to those classes/castes/tribes which are in the respective central list published by the Govt. of India. For admission to State Engineering colleges who have opted for admission through JEE (Main)-2019, the reservation rules of that State shall apply.

The letter/e-mails/grievances/RTI cases/Court cases regarding reservation criteria will not be entertained by NTA.

The reservation policy, as announced by the government from time to time and applicable to the admitting institutes will be used. The candidates are advised to look for the details at the time of admission

Seat Allocation Process and Admission Procedure:

Candidates shall be offered admission based on their choices and All India Ranks of JEE (Main) 2019 through a Seat Allocation Process to be announced later. The candidates will be able to make their choices online for branches/programs and institutes at appropriate time. Candidates are advised to regularly visit the JEE (Main) website: www.jeemain.nic.in for latest information.

The verification of documents would be done at the time of Seat Allocation Process/admission. The purpose would be to verify different records regarding identification, age, qualifying examination, State of eligibility, category and disability (if any) of the candidate. On failing to produce any of the authentic documents, the candidate will not be considered for admission.

SC, ST, OBC and PwD candidates will be required to produce original certificate as per prescribed formats issued by the competent authority at the time of Seat Allocation Process as well as at the time of admission, failing which they will not be considered for admission.

ELIGIBILITY CRITERIA FOR APPEARING IN JEE (Advanced) –2019 **(Please refer to JEE (Advanced) website for the latest information)**

The minimum academic qualification for appearing in JEE (Advanced) -2019 is that the candidate must have passed in final examination of Class 12th or equivalent qualifying examination. Those appearing in these examinations in 2019 can also appear in JEE (Advanced)- 2019 provisionally.

All the candidates aspiring to take admission to the undergraduate programs at IITs for the year 2019 will have to appear in the Paper-1 (B. E. /B. Tech.) of JEE (Main)-2019. Based on the performance in Paper-1 (B. E. /B. Tech.) of JEE (Main)-2019, number of top candidates as per the requirement of JEE (Advanced) (including all categories) will be eligible to appear in JEE (Advanced)-2019.

Admissions to IITs will be based only on category-wise All India Rank (AIR) in JEE (Advanced), subject to conditions as defined in JEE (Advanced)–2019 website.

A candidate can attempt JEE (Advanced) a maximum of two times in consecutive years irrespective of whether or not he/she passed the Qualifying Examination. The candidates, who have attempted JEE (Main) /JEE (Advanced) in 2017 or earlier, are NOT ELIGIBLE to appear in JEE (Advanced)–2019.

The candidate who had taken admission in any institute other than IITs in 2018 is eligible to appear in JEE (Advanced)–2019 provided that the candidate satisfies other eligibility criteria.

TEST PRACTICE CENTRES

National Testing Agency (NTA) has established a network of Test Practice Centres spread all over India to help the students aspiring to appear in examinations to be conducted by the NTA from 2019 onwards. The students can practice and train themselves before the examination for the “Computer Based Test (CBT)” mode of examinations.

The experienced, qualified and professional Nodal officer and staff available at the TPC will help and motivate the students to clear their doubts and solve problems and to make them familiar with the CBT mode of examinations.

For details see the NTA Website www.nta.ac.in

CODE OF CONDUCT FOR CANDIDATES

Candidates shall maintain perfect silence and attend to their Question Paper only. Any conversation or gesture or disturbance in the Examination Room/Hall shall be deemed as misbehavior. If a candidate is found using unfair means or impersonating, his/her candidature shall be cancelled and he/she will be liable to be debarred for taking examination either permanently or for a specified period according to the nature of offence.

Candidates are not allowed to carry any textual material, Calculators, Docu Pen, Slide Rules, Log Tables, and Electronic Watches with facilities of calculator, printed or written material, and bits of papers, mobile phone, pager or any other device, except the Admit Card (& Geometry Box for paper-2) inside the Examination Room/Hall. If any candidate is in possession of any of the above item, his/her candidature will be treated as unfair means and his/her current examination will be cancelled & he/she will also be debarred for future examination(s) & the equipment will be seized.

The decision of NTA on unfair means will be final and no correspondence will be entertained in this regard.

GUIDELINES TO CANDIDATES FOR COMPUTER BASED TEST

Candidates MUST bring the following documents on the day of examination at the test centre. Candidates who will not bring these will not be allowed to sit in the examination.

- Print copy of Admit Card downloaded from NTA's website.
- One passport size photograph (same as uploaded on the Online Application Form) should be taken for pasting on the specific space in the attendance sheet at Centre during the examination.
- Any one of the authorized photo IDs (must be original, valid and non-expired) – PAN card/ Driving License/ Voter ID/ Passport/ Aadhaar Card (With photograph)/ Ration Card
- PwD certificate issued by the authorized medical officer, if claiming the relaxation under PwD category

The candidates shall report at the Examination Centre two hours before the commencement of the examination so as to complete the frisking and registration formalities well before the time. Registration desk will be closed 60 minutes prior to the examination.

Candidates shall not be permitted to enter in the Examination Hall/Room after 8:30 a.m. in first shift and after 1:30 p.m. in second shift. The candidates are advised to read the instructions on the admit card carefully and follow them during the conduct of the examination.

The candidate must show, on demand, the Admit Card downloaded/printed from the NTA's website for entry in the examination room/hall. A candidate who does not possess the valid Admit Card shall not be permitted for the examination under any circumstances by the Centre Superintendent.

A seat will be allocated to each candidate. Candidates should find and sit on their allocated seat only. Any candidate found to have changed room/hall or the seat on his/her own other than allotted, his/her candidature shall be cancelled and no plea would be accepted for it.

No candidate, without the special permission of the Centre Superintendent or the Invigilator concerned, will leave his/her seat or Examination Room/Hall until the full duration of the paper is over. Candidates must follow the instructions strictly as instructed by the Centre Superintendent/Invigilators. Candidates should not leave the room/hall without handing over their rough sheets to the invigilator on duty in the Room/Hall.

For those who are unable to appear on the scheduled date of tests for any reason, the NTA shall not be responsible for conduct of re-test, under any circumstances.

Legal Jurisdiction

All disputes pertaining to the conduct of JEE(Main) - 2019 Examination including Results shall fall within the jurisdiction of Delhi only.

The Senior Director (Admin) of the NTA shall be the official by whose designation the NTA may sue or be sued.

List of examination cities for JEE (Main)-April 2019

JEE (Main)-April 2019 will be conducted in the following cities, provided there are sufficient numbers of candidates in the city.

State wise list of Cities in India for JEE(Main)-2019:

CITY_CD	STATE	CITY			(BR)
AL01	ARUNACHAL PRADESH	ITANAGAR/NA HARLAGUN	BR02		BHAGALPUR
AM01	ASSAM	DIBRUGARH	BR03		BIHAR SHARIF
AM02		GUWAHATI	BR04		DARBHANGA
AM03		JORHAT	BR05		GAYA
AM04		SILCHAR	BR06		MUZAFFARPUR
AM05		TEZPUR	BR07		PATNA
	ANDAMAN & NICOBAR ISLANDS(UT)		BR08		PURNEA
AN01		PORT BLAIR	BR09		ARRAH
AP01	ANDHRA PRADESH	ANANTAPUR	CG01	CHHATTISGARH	BHILAI/DURG/BHILAI NAGAR
AP02		BAPATLA	CG02		BILASPUR(CG)
AP03		BHIMAVARAM	CG03		RAIPUR
AP04		CHIRALA	CH01	CHANDIGARH (UT)	CHANDIGARH/MOHALI
AP05		CHITTOOR	DD01	DAMAN & DIU (UT)	DAMAN
AP06		ELURU	DD02		DIU
AP07		GUNTUR	DL01	DELHI	DELHI/NEW DELHI
AP08		KADAPA		DADRA & NAGAR HAVELI (UT)	DADRA & NAGAR HAVELI
AP09		KAKINADA	DN01		
AP10		KURNOOL	GJ01	GUJARAT	AHMEDABAD
AP11		NELLORE	GJ02		ANAND
AP12		ONGOLE	GJ03		BHAVNAGAR
AP13		RAJAHMUNDRY	GJ04		GANDHINAGAR
AP14		SRIKAKULAM	GJ05		GODHRA
AP15		TADEPALLIGUD EM	GJ06		JAMNAGAR
AP16		TIRUPATHI	GJ07		JUNAGADH
AP17		VIJAYAWADA	GJ08		MEHSANA
AP18		VISAKHAPATNAM	GJ09		PATAN
AP19		VIZIANAGARAM	GJ10		RAJKOT
AP20		NARASARAOPET	GJ11		SURAT
AP21		PRODDATUR	GJ12		VADODARA
AP22		PUTTUR	GJ13		VALSAD
AP23		SURAMPALEM	GJ14		HIMATNAGAR
AP24		TEKKALI	GJ15		VAPI
BR01	BIHAR	AURANGABAD	GO01	GOA	PANAJI/MADGAON

HP01	HIMACHAL PRADESH	BILASPUR(HP)
HP02		DHARAMSHALA
HP03		HAMIRPUR
HP04		KANGRA/PALAMPUR
HP06		SHIMLA
HP07		SOLAN
HP08		MANDI
HP09		UNA
HR01	HARYANA	AMBALA
HR02		BAHADURGARH
HR03		FARIDABAD
HR04		GURUGRAM
HR05		HISAR
HR06		KARNAL
HR07		KURUKSHETRA
HR08		PANIPAT
HR09		SONIPAT
HR10		YAMUNA NAGAR
JH01	JHARKHAND	BOKARO STEEL CITY
JH02		DHANBAD
JH03		JAMSHEDPUR
JH04		RANCHI
JH05		HAZARIBAGH
JK01	JAMMU AND KASHMIR	BARAMULLA
JK02		JAMMU
JK03		SAMBA
JK04		SRINAGAR
KK01	KARNATAKA	BAGALKOT
KK02		BELAGAVI(BELGAUM)
KK03		BELLARY
KK04		BENGALURU
KK05		BIDAR
KK06		DAVANAGERE
KK07		DHARWAD
KK08		GULBARGA
KK09		HASSAN
KK10		HUBLI
KK11		KOLAR
KK12		MANGALORE
KK14		MYSORE
KK15		SHIMOGA
KK16		TUMKUR

KK17	KERALA	MANIPAL/UDUPI
KL01		ALAPPUZHA/CHENGANNUR
KL04		ERNAKULAM/ANGAMALY/MO OVATTUPUZHA
KL05		IDUKKI
KL06		KANJIRAPPALLY
KL07		KANNUR
KL08		KASARAGOD
KL09		KOLLAM
KL10		KOTHAMANGALAM
KL11		KOTTAYAM
KL12		KOZHIKODE
KL13		MALAPURAM
KL15		PALAKKAD
KL16		PATHANAMTHITTA
KL17		THIRUVANANTHAPURAM
KL18		THRISSUR
LD01	LAKSHADWEEP (UT)	KAVARATTI
MG01	MEGHALAYA	SHILLONG
MN01	MANIPUR	IMPHAL
MP01	MADHYA PRADESH	BALAGHAT
MP02		BETUL
MP03		BHOPAL
MP04		CHHATARPUR
MP05		CHHINDWARA
MP06		GWALIOR
MP07		INDORE
MP08		JABALPUR
MP09		KHARGONE
MP10		MANDSAUR
MP11		REWA
MP12		SAGAR
MP13		SATNA
MP14		SHAHDOL
MP15		UJJAIN
MP16		VIDISHA
MR01	MAHARASHTRA	AHMEDNAGAR
MR02		AKOLA
MR03		AMRAVATI
MR04		AURANGABAD

		(MR)
MR05		BEED
MR06		BHANDARA
MR07		BHUSAWAL
MR08		BULDHANA
MR09		CHANDRAPUR
MR10		DHULE
MR11		GADCHIROLI
MR12		GONDIA
MR13		JALGAON
MR14		KOLHAPUR
MR15		LATUR
MR16		MUMBAI
MR17		NAGPUR
MR18		NANDED
MR19		NASHIK
MR20		NAVI MUMBAI
MR21		PARBHANI
MR22		PUNE
MR23		RAIGAD
MR24		RATNAGIRI
MR25		SANGLI
MR26		SATARA
MR27		SOLAPUR
MR28		THANE
MR29		WARDHA
MR30		WASHIM
MR31		YAVATMAL
MZ01	MIZORAM	AIZAWL
NL01	NAGALAND	DIMAPUR
NL02		KOHIMA
OR01		ANGUL
OR02		BALASORE
OR03		BERHAMPUR
OR04		BHUBANESWAR
OR05	ODISHA	CUTTACK
OR06		DHENKANAL
OR07		JEYPORE
OR08		ROURKELA
OR09		SAMBALPUR
OR10		JHARSUGUDA
OR11		RAYAGADA
PB01		AMRITSAR
PB02	PUNJAB	BATHINDA
PB03		FATEHGARH

		SAHIB
PB04		JALANDHAR
PB05		LUDHIANA
PB07		PATHANKOT
PB08		PATIALA
PB09		PHAGWARA
PB10		ROPAR
PB11		SANGRUR
PO01	PUDUCHERRY (UT)	PUDUCHERRY/ CUDDALORE
RJ01		AJMER
RJ02		ALWAR
RJ03		BHARATPUR
RJ04		BHILWARA
RJ05		BIKANER
RJ06	RAJASTHAN	JAIPUR
RJ07		JODHPUR
RJ08		KOTA
RJ09		SIKAR
RJ10		SRIGANGANAGAR
RJ11		UDAIPUR
SM01	SIKKIM	GANGTOK
TA01	TRIPURA	AGARTALA
TL01		HYDERABAD
TL02		KARIMNAGAR
TL03		KHAMMAM
TL04		MAHABUBNAGAR
TL05	TELANGANA	NALGONDA
TL06		RANGA REDDY
TL07		WARANGAL
TL08		KODAD
TL09		NIZAMABAD
TN01		CHENNAI
TN02		COIMBATORE
TN04		DINDIGUL
TN05		KANCHIPURAM
TN06		KANYAKUMARI /NAGERCOIL
TN07	TAMIL NADU	KARUR
TN08		MADURAI
TN10		NAMAKKAL
TN11		SALEM
TN12		THANJAVUR
TN13		THOOTHUKUDI
TN14		TIRUCHIRAPPA

		LLI
TN15		TIRUNELVELI
TN16		TIRUVALLUR
TN17		TIRUVANNAMALAI
TN18		VELLORE
TN19		VILUPPURAM
TN20		VIRUDHUNAGAR
UK01	UTTARAKHAND	DEHRADUN
UK02		HALDWANI
UK03		HARIDWAR
UK04		NAINITAL
UK05		PANTNAGAR
UK06		ROORKEE
UP01	UTTAR PRADESH	AGRA
UP02		ALIGARH
UP03		ALLAHABAD
UP04		BAREILLY
UP05		BULANDSHAHR
UP06		FAIZABAD
UP07		GHAZIABAD
UP08		GORAKHPUR
UP09		NOIDA/GREATERN OIDA
UP10		JHANSI
UP11		KANPUR
UP12		LUCKNOW

UP13		MATHURA
UP14		MEERUT
UP15		MORADABAD
UP16		MUZAFFARNAGAR
UP17		SITAPUR
UP18		VARANASI
UP19		GONDA
WB01	WEST BENGAL	ASANSOL
WB02		BARDHAMAN
WB03		DARJEELING
WB04		DURGAPUR
WB05		HALDIA
WB06		HOOGHLY
WB07		HOWRAH
WB08		KALYANI
WB09		KHARAGPUR
WB10		KOLKATA
WB11		SILIGURI
ZZ01	OUT SIDE INDIA	BAHRAIN
ZZ02		COLOMBO
ZZ03		DOHA
ZZ04		DUBAI
ZZ05		KATHMANDU
ZZ06		MUSCAT
ZZ07		RIYADH
ZZ08		SHARJAH
ZZ09		SINGAPORE

Service/Processing charges and Goods & Service Tax (GST) and Procedure for Payment of Fee

Mode of Payment of Fee/ Service Provider and Service/Processing charges & GST

After completing Step-2 of Online Application Form, candidates may remit the examination fee (Step -3) by choosing the following options:

- (i) **Online Mode i.e. Debit/ Credit card, Net Banking and Unified Payment Interface (UPI) in ICICI Bank or HDFC Bank or Syndicate Bank:**
 - Check the validity of the Debit/ Credit Card and keep it ready with you while logging on to website for submitting application form. Candidate should enter the information asked for and make payment through Debit/ Credit Card.
 - Through Net Banking, check the balance in your account and keep all credentials ready with you while logging on to website for submitting application form. Candidate should Login with his/her credentials of net banking and make payment through Net Banking.
- (ii) **Cash Deposit through e-challan at Syndicate Bank Branches only:**
 - Print e-Challan in .pdf on A 4 size paper from Syndicate MOPS page which will contain NTA's required information in addition to Bank reference No. and visit any of the Syndicate Banks branches in India and deposit amount mentioned in e-Challan.

Please select any Mode of Payment/Service Provider (Service/Processing charges per transaction & GST (applicable @ 18 %) to be paid by the candidate):

S.No.	Mode of Payment	ICICI BANK		HDFC BANK		SYNDICATE BANK		STATE BANK OF INDIA	
1	Net Banking	ICICI	NIL Charge	HDFC	NIL Charge	Syndicate Bank	NIL Charge	SBI	Rs 5.00+GST
		Other Banks	4.00 + GST	Other Banks	4.00 + GST	Other Banks	4.00 + GST	Other Banks	
2	All Debit Card	ICICI or Other Banks	Nil Charge	HDFC or Other Banks	Nil Charge	Syndicate Bank or Other Banks	Nil Charge	Nil	
3	Credit Card	Domestic	0.40% of Fee + GST	Domestic	0.40% of Fee + GST	Domestic	0.40% of Fee + GST	Domestic	0.80% of Fee+GST (Minimum Rs 11/-)
		International	2.35% OF Fee+ GST	International	2.35% OF Fee+ GST	International	2.35% of Fee+ GST	International	3.50% of Fee+GST (Minimum Rs 11/-)
4	Unified Payment Interface (UPI)	Nil Charge		Nil Charge		Nil Charge		Nil	
5	Cash Deposit through e Challan	Not available		Not available		Yes (charges Nil Charge)		Nil	
		PAY USING ICICI		PAY USING HDFC		PAY USING SYNDICATE		PAY USING SBI	

Note: In case, the fee payment status is not 'OK' the candidates are advised as following:-

- (i) If the fee is paid through e-challan by depositing cash in Syndicate Bank, the candidate should contact immediately the concerned bank to ensure update his/her fee status on the website.
- (ii) If the fee is paid through credit/debit card and status is not OK, it means the transaction is cancelled. Therefore, such candidates have to pay the fee once again and ensure the OK fee status.
- (iii) For cancelled transactions, the amount will, automatically, be refunded by the concerned Bank to concerned credit/debit card within **15 days of last date of submission of Application Form.**

Helpdesk: For any transaction related queries/ inquiry, please contact at:

(a) If Paying using ICICI Bank:

Level	Name	Email ID	Contact Number
1	Helpdesk	INGENICOJEEMAIN@GMAIL.COM	0120-4728409
2	Nikunj Mehta	nikunj.mehta@ingenico.com	
3	Raunak Choudhary	Raunak.Choudhary@ingenico.com	
4	Shwetabh Kumar	shwetabh.kumar@icicibank.com	

(b) If Paying using HDFC Bank:

Level	Name	Email ID	Contact Number
1	Shri Vikram Singh	vikram.singh4@hdfcbank.com	09725031697
2	Shri Ripon Bhattacharjee	ripon.bhattacharjee@hdfcbank.com	9625031697
3	Shri Achin Lamba	achin.lamba@hdfcbank.com	9625048643

(c) If Paying using Syndicate Bank:

Level	Name	Email ID	Contact Number
1	Helpdesk	pgsupport@billdesk.com	01202400850/01202400851 9971262371
2	Complaint Management Services	ro.noida@syndicatebank.co.in	(0120) 2400853/ 09412770540
3	Customer Care	roit.noida@syndicatebank.co.in	9971262371
4	Through SMS	roit.noida@syndicatebank.co.in	

(d) If Paying using SBIBank:

Level	Name	Email ID	Contact Number
1	Helpdesk	http://cms.onlinesbi.com/CMS/	1800112211(24*7) 18004253800(24*7)
2	Sri Sita Ram Malik	Sbi.05222@sbi.co.in	+91 9990125888
3	Customer Care	agmcustomer.lhodel@sbi.co.in	(011)23407121/23407657/23407 447/ 23407480
4	Through SMS	UNHAPPY (add text)	8008202020